

MISSION, VISION AND VALUES

Mission

To advance the health and well-being of the communities we serve

Vision

Delivering on the promise of a healthier future

We will engage, educate and guide people to take charge of their health and transform the way care is delivered by providing coordinated and affordable, high-quality services.

Values

Personal Integrity, Quality, Respect for the Individual, Service, Teamwork & Trust



Board of Trustees

LG Health's volunteer board of local business and community leaders ensures that LG Health reflects the values and health priorities of our community.

AWARDS & RECOGNITIONS



U.S. News Best Hospitals 2019-20

- LGH ranked sixth best hospital in Pennsylvania
- High-performing specialty: Orthopedics
- High-performing in all nine types of procedures and conditions



Winner of the 2018 Foster G. McGaw Prize for Excellence in Community Service

National certifications



Magnet recognition

- Highest honor for nursing excellence
- Reaccredited for a fourth time in 2016



Accredited by
The Joint
Commission

As a not-for-profit health system, philanthropy plays a vital role in providing resources to benefit our patients, advance research and increase the margin of medical excellence at LG Health. Gifts made to the LG Health Foundation stay local to support the mission of LG Health and meet our region's evolving healthcare needs.



COMMUNITY BENEFIT IMPACT

TOTAL OF \$97 MILLION IN FY19

\$10 million

Free care to patients in our charity care program

\$70 million

Medical Assistance services

\$10 million

Cost to educate future physicians and health professionals

\$2 million

Community and school health programs and outreach

\$103 million

Additional in care not reimbursed by Medicare (not considered "Community Benefit")

ENHANCING COMMUNITY FINANCIAL HEALTH

\$1.5 million

Cash annually to Lancaster City government

\$1.8 million

Annually in cash and services to School District of Lancaster

\$160,000

Lancaster City Alliance annual contribution to strengthen city neighborhoods and fuel urban economic development

\$5.3 million

Annual payment of property taxes to local school districts and municipalities

COMMUNITY HEALTH PRIORITIES

We work to improve the health and well-being of the communities we serve by identifying and addressing our community's most pressing health concerns. Today, those priorities are addressing the social determinants of health; improving access to mental health services and addressing substance abuse; promoting healthy eating and active living; and improving air and water quality.



Social determinants of health



Mental health & substance use



Healthy eating & active living



Air & water quality

Knowing that we are stronger by working together, we partner with community organizations on specific strategies that target the top four health challenges facing Lancaster County. We strive to influence health where people live, work, play and learn.



Penn Medicine
Lancaster General Health

AT A GLANCE 2020



KEY SERVICES

We offer our region the highest quality of care through comprehensive services and advanced technologies, while maintaining a primary focus on wellness and prevention.

Cardiovascular: Full array of diagnostic and interventional procedures, and community access to research and clinical trials

Orthopedic: Dedicated orthopedic center with an emphasis on joint replacement and injury management

Cancer: Ann B. Barshinger Cancer Institute brings together clinical experts, advanced treatments and technology, and support services

Women's health: Serving women's lifetime healthcare needs, including labor and delivery, a Level III NICU, urogynecology and other Women's Specialty Center services

Digestive health and general surgery: Comprehensive, advanced diagnostic and treatment capabilities

Pediatrics: CHOP affiliation and community partnerships provide specialized children's services locally

Neurosciences: Complete continuum of services with emphasis on stroke, brain, memory and spine care

Behavioral health: Supportive care focused on early diagnosis and treatment, including Lancaster Behavioral Health Hospital

General medicine: Advanced services in lung, kidney, endocrine, diabetes and infectious disease

HOSPITALS



Lancaster General Hospital

525 Licensed Beds

26,010 Discharges

Level II Trauma Center

- Regional referral center providing a full range of tertiary services, including cardiac surgery, neurology and trauma. Routinely recognized nationally for clinical quality and safety.



Women & Babies Hospital

95 Licensed Beds

4,088 Births

Level III NICU

- Region's only women's hospital, offering advanced obstetrics, inpatient and outpatient surgeries, and GYN services



Lancaster Rehabilitation Hospital

59 Beds

- Lancaster County's only rehab hospital
- Joint venture with Kindred Healthcare



Lancaster Behavioral Health Hospital

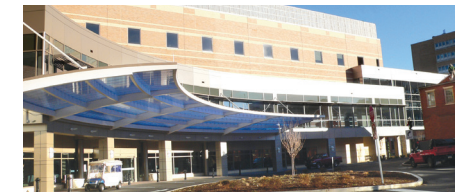
126 Beds

- Lancaster County's only freestanding behavioral health hospital
- Joint venture with Universal Health Services

AMBULATORY LOCATIONS



Suburban Pavilion



Downtown Pavilion



11 outpatient centers



7 Urgent Care & **1** Retail

BY THE NUMBERS

805
LICENSED BEDS AT 4 HOSPITALS

930+
PHYSICIANS ON MEDICAL & DENTAL STAFF

9,200+
EMPLOYEES

1,265,533
LG HEALTH PHYSICIANS PROFESSIONAL VISITS

41,904
SURGERIES

\$1.3 billion
ANNUAL HEALTH SYSTEM REVENUES

34,584
INPATIENT DISCHARGES
(INCLUDES BIRTHS)

1.2 million
OUTPATIENT VISITS

118,055
EMERGENCY DEPARTMENT VISITS

128,560
URGENT CARE AND RETAIL VISITS

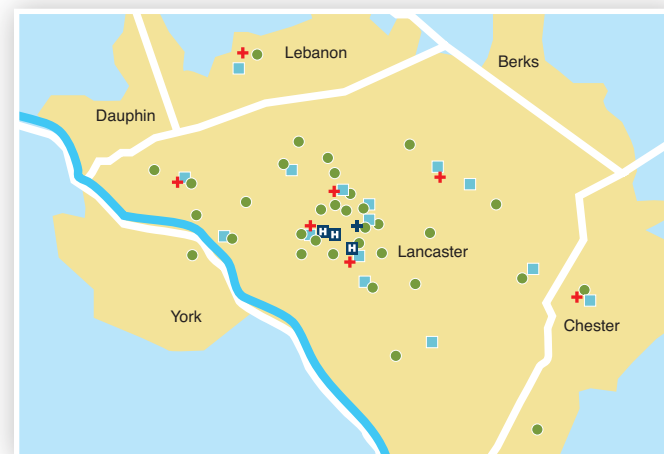
\$1.9 million+
RESEARCH EXPENDITURES

\$97 million
COMMUNITY BENEFIT
(CARING FOR OUR COMMUNITY)

191,184
MYLGHEALTH ONLINE MEDICAL RECORD PARTICIPANTS

\$91 million
CAPITAL INVESTMENTS MADE THROUGHOUT HEALTH SYSTEM

LOCATIONS AND SERVICE AREA



Location Key (as of Feb. 2020)

- Hospital
- Outpatient center
- Physician practice
- Urgent Care
- LG Health Express

Note: Some outpatient locations include multiple physician practices. For detailed information, go to LGHealth.org/locations.

LG HEALTH PHYSICIANS

680+
SPECIALTY, SURGICAL & PRIMARY-CARE PROVIDERS

65+
SPECIALTY, SURGICAL & PRIMARY-CARE LOCATIONS

41,368
EMPLOYEES

(FY18 numbers)

PENNSYLVANIA COLLEGE
of HEALTH SCIENCES

- Private, Middle States-accredited four-year college exclusively focused on healthcare
- More than 1,800 students
- Associate, bachelor's, master's and doctoral degree programs, as well as certificate programs
- New campus opened in fall 2016



Penn Medicine

LG Health is a member of the University of Pennsylvania Health System (Penn Medicine), which is consistently ranked among the nation's best overall and in multiple specialties by U.S. News & World Report.

Penn Medicine includes the Perelman School of Medicine, a world-renowned teaching and research institution ranked among the nation's top 5 medical schools by U.S. News & World Report.

PENN MEDICINE BY THE NUMBERS

2,940
LICENSED BEDS

\$7.8 billion
OPERATING REVENUE

7,163
PHYSICIANS

\$813.9 million
TOTAL SPONSORED RESEARCH